



Unified Communications for Business

(Included with each Ingenious Phone Primary User)

If you are currently using ReachUC Mobile or Desktop – Please uninstall ReachUC on all devices before installing ConnectUC. Your Call History will be in ConnectUC.

Get ConnectUC Mobile *(both ConnectUC Mobile and Desktop can be logged in simultaneously)*

Search for “ConnectUC” in the Google Play or Apple App Store. After downloading and installation, login to the ConnectUC Mobile Application using your Ingenious Username and Password *(created through your Ingenious Phone Welcome Email)* After logging in, follow the prompts to allow permissions for ConnectUC Mobile to use your device’s microphone, speaker and camera. You may optionally allow your personal phone’s contacts to be integrated with ConnectUC Mobile Application. Click on the favicon in the upper left of the screen and navigate to Preferences>Notifications. Select a notification for each category that is different from any notification being used by another app on your mobile device. Using the bottom Menu, feel free to explore the various features, functions and preferences available in your ConnectUC Desktop Application.

Get ConnectUC Desktop *(both the ConnectUC Desktop and Mobile can be logged in simultaneously)*

From your Desktop login to your Ingenious Portal and click on “Applications” in the upper right of the screen. Login to the ConnectUC Desktop Application. Then, login to ConnectUC Desktop using your Ingenious Username and Password. Once you’ve logged in, follow the prompts to allow permissions for ConnectUC Desktop to use (if available) your device’s microphone, speaker and camera. You may optionally allow your desktop’s contacts to be integrated with the ConnectUC Desktop Application. Click on the favicon in the upper left of the screen and navigate to Preferences>Notifications. Select a notification for each category that is different from any notification being used by another app on your desktop. Using the left side Menu, feel free to explore the various features, functions and preferences available in your ConnectUC Desktop Application.

Get ConnectUC SMS/MMS

This is an optional service which allows SMS/MMS text messages between ConnectUC and users of mobile services provided by AT&T, T-Mobile, Verizon and others.

In addition to onetime and monthly costs, there is a registration process and use guidelines associated with SMS/MMS (texting) between ConnectUC and a mobile number. This is mandated by the Cellular Telecommunications and Internet Association (CITA) a trade association representing the wireless communications industry to which AT&T, T-Mobile and Verizon belong.

Click on “Help” at www.ingenioussmartbusinessphone.com or in your Ingenious Portal to request more information and assistance with the process of registering with CITA to send and receive SMS/MMS messages to and from an AT&T, T-Mobile, Verizon or other mobile device using your Business Telephone Number(s).